

Open DuPage

DuPage County, COVID-19 Reopening Guide

RESTAURANTS & FOOD SERVICE FACILITIES

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The following is intended to serve as a planning guide for reopening “non-essential” facilities in DuPage County.

In no way does this document give the authority for businesses to open and all State of Illinois Executive Orders apply.

The information is taken from industry experts, in accordance with federal, state, and county guidelines. As resources and guidelines are constantly changing, please consult the most recent documents prepared by these agencies for guidance.



CURRENT STATE OF COVID-19 FOR RESTAURANTS & FOOD SERVICE FACILITIES

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CURRENT STATE OF COVID-19 FOR RESTAURANTS & FOOD SERVICE FACILITIES

- Currently, all businesses and operations in the State, except for Essential Businesses and Operations, are required to cease all activities except Minimum Basic Operations according to IL Executive Order 10.
- Other businesses may operate in a work-from-home setting under the executive order issued by Governor Pritzker.



CURRENT STATE OF COVID-19 FOR RESTAURANTS & FOOD SERVICE FACILITIES

Executive Order 2020-8, as it applies to restaurants and other food facilities in Illinois states:

Restaurants for consumption off-premises. Restaurants and other facilities that prepare and serve food, but only for consumption off-premises, through such means as in-house delivery, third-party delivery, drive-through, curbside pick-up, and carry-out. Schools and other entities that typically provide food services to students or members of the public may continue to do so under this Executive Order on the condition that the food is provided to students or members of the public on a pick-up and takeaway basis only. Schools and other entities that provide food services under this exemption shall not permit the food to be eaten at the site where it is provided, or at any other gathering site due to the virus's propensity to physically impact surfaces and personal property. This Executive Order is consistent with and does not amend or supersede Section 1 of Executive Order 2020-07 (COVID-19 Executive Order No. 5) except that Section 1 is ordered to be extended through April 7, 2020.



CURRENT STATE OF COVID-19 FOR RESTAURANTS & FOOD SERVICE FACILITIES

Executive Order 2020-18 states in Section 1:

Beginning March 16, 2020 at 9 p.m. through April 30, 2020, all businesses in the State of Illinois that offer food or beverages for on-premises consumption—including restaurants, bars, grocery stores, and food halls—must suspend service for and may not permit on-premises consumption. Such businesses are permitted and encouraged to serve food and beverages so that they may be consumed off-premises, as currently permitted by law, through means such as in-house delivery, third-party delivery, drive-through, and curbside pick-up. In addition, customers may enter the premises to purchase food or beverages for carry-out. However, establishments offering food or beverages for carry-out, including food trucks, must ensure that they have an environment where patrons maintain adequate social distancing. Businesses located in airports, hospitals, and dining halls in colleges and universities are exempt from the requirements of this Executive Order. Hotel restaurants may continue to provide room service and carry-out. Catering services may continue.

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CURRENT STATE OF COVID-19 FOR RESTAURANTS & FOOD SERVICE FACILITIES

- The latest executive order, as it relates to the restaurant and food service industry, include modifications effective May 1, found on the next slides.
- In addition, the State of Illinois has in place safe social distancing policies for restaurants and 3rd party delivery services.



MODIFICATIONS TO EXECUTIVE ORDER

ESSENTIAL BUSINESSES & MANUFACTURING

- Essential businesses and manufacturers will be required to provide face-coverings to all employees who are not able to maintain six-feet of social distancing.
- They will also need to follow new requirements that maximize social distancing and prioritize the well-being of employees and customers.
- This will include occupancy limits for essential businesses and precautions such as staggering shifts and operating only essential lines for manufacturers.



MODIFICATIONS TO EXECUTIVE ORDER

FACE COVERINGS

- Individuals will be required to wear a face-covering or a mask when in a public place where they can't maintain a six-foot social distance.
- Face-coverings will be required in public indoor spaces, such as stores.
- This new requirement applies to all individuals over the age of two who can medically tolerate a face-covering or a mask.



RECOMMENDED REOPENING GUIDELINES FOR RESTAURANTS AND FOOD SERVICE FACILITIES

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Open DuPage recommends that the restaurant/food service industry in DuPage County reopen in four phases, upon review and agreement of the Open DuPage Advisory Council that the following criteria have been generally met....

CRITERIA FOR REOPENING

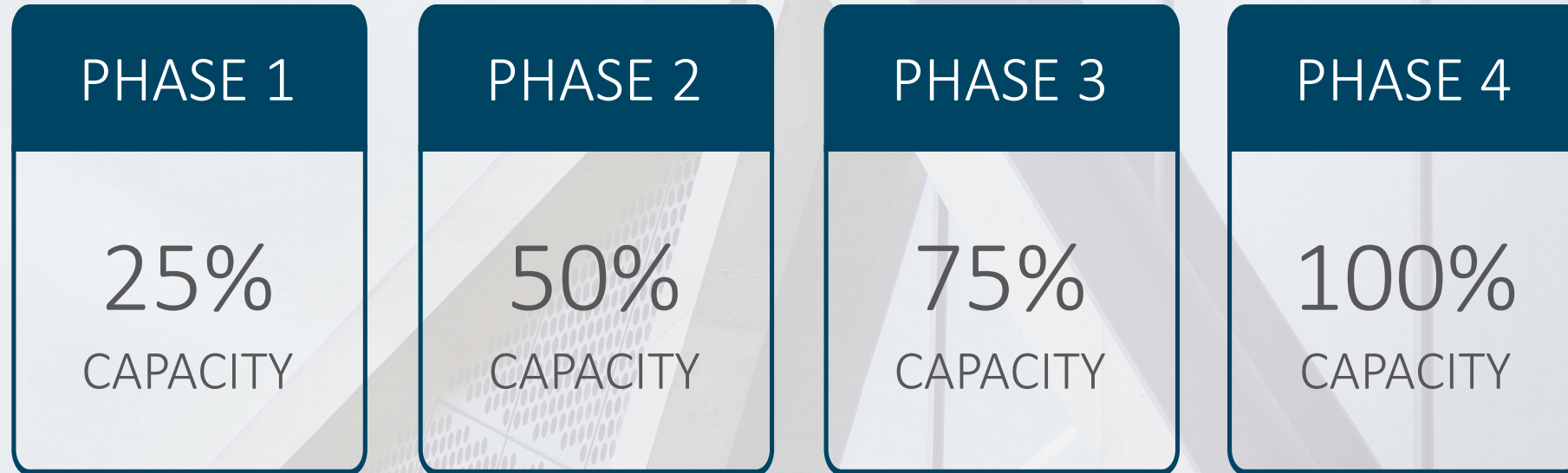
1. Downward trajectory of the percentage of COVID-19 tests that are positive in DuPage County.
2. Downward trajectory of new COVID-19 hospitalizations at hospitals in DuPage County.
3. The healthcare system can safely care for all patients, including having appropriate personal protective equipment for healthcare workers.
4. There is sufficient capacity to interview and isolate all new cases and to identify and notify each case's contacts in order to prevent future spread.



PHASED REOPENING PLAN

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PHASED REOPENING PLAN



Capacity is measured by number of patrons allowed in a retail establishment. Full capacity loading is based on square footage of establishment and allowable loading per fire and other safety codes.

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PHASED REOPENING PLAN

- Reopening in phases will be generally separated by 2-3 weeks.
- After each phase, Open DuPage Advisory Council will review the number of new COVID-19 daily case counts, hospitalizations, and deaths, and other indicators.
- The results of reopening decisions will take 2-3 weeks to be reflected in those numbers.
- If case counts, hospitalizations, and deaths go up in that time, further actions in reopening should be paused, and steps should be taken to get control of the rising numbers.



In addition, Open DuPage recommends that any restaurant or food service facility in DuPage County implement the following steps before reopening...

STEP ONE: PREPARE BUSINESS FOR REOPENING

- Designate a COVID-19 Company Representative or Team to develop and implement a business reopening plan.
- Ensure your business has access to CDC recommended personal protective equipment and EPA recommended cleaning supplies.
- Review, monitor, and update procedures and practices for your business operations based on updated information prepared by the CDC, FDA, EPA, OSHA, Department of Labor, Illinois Department of Public Health, DuPage County Health Department, National Restaurant Association, and Illinois Restaurant Association



STEP TWO: DEVELOP A REOPENING PLAN

- Incorporate the guidelines and recommendations in Step One.
- Incorporate into the reopening plan the National Restaurant Association's reopening guide, "A Guide for the Restaurant Industry."
- This Guide provides a framework for reopening a restaurant or food service facility focused on four areas that should be incorporated into a plan.
- Specifically, the plan should address the items in the next slides as recommended in the guidelines.



STEP TWO: DEVELOP A REOPENING PLAN

- Specifically, the plan should address the following as recommended in the guidelines:
 - Food safety
 - Cleaning and sanitizing
 - Employee health monitoring and personal hygiene
 - Social distancing



STEP TWO: DEVELOP A REOPENING PLAN

COMMUNICATIONS PLAN

- Develop a COVID-19 communications plan that fully advises on all policies and practices within the business.
- This plan should be disseminated at all levels within the business and should include, but is not limited to:
 - HR policies related to COVID-19
 - Phasing strategy
 - Expectations
 - Emergency plans
 - Guest and visitor policies
 - Building policies



STEP THREE: DEVELOP A PHASED REOPENING

- Based on the NRA recommended guidelines, develop a phased logistics/operations plan for reopening to address changes in capacity/loading.
- Identify date of opening, staffing levels, how you will be phasing operations, if necessary, over time. Include in this:
 - Number of staff required for each capacity level
 - Hours of operation
 - Name of Company, NAICS Code, Number of Locations, Addresses, President's Name and Phone number, and Description of Phased Logistics/Operations Plan.



STEP FOUR: NOTIFY THE DUPAGE COUNTY HEALTH DEPARTMENT

- All non-essential businesses that are currently closed will be required to submit notification to DuPage County Health Department prior to reopening.
- Businesses must submit their re-opening plan with attestation that they have reviewed and implemented the recommendations outlined in the DuPage Reopening Guidance.
- The submitted plan should also indicate:
 - Planned reopen date
 - A point-of-contact at company for operational plans
 - Acknowledgement that the DuPage County Health Department, or municipality, will follow up on any complaints or cases identified and linked to the business



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